Federal Agency for Medicines and Health Products
Avenue Galilée 5/03
1210 BRUSSELS
www.famhp.be

Chief Executive Officer's Services/
Communication Division

Press release

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The FAMHP launches the PharmaInfo app: scan your medicine and instantly access reliable information

The Federal Agency for Medicines and Health Products (FAMHP) is launching the PharmaInfo app. Thanks to a handy scanning feature, patients can access reliable, up-to-date and independent information about their medicines with a single click. With this free app, the FAMHP aims to help patients find accurate health information more quickly and, in doing so, contribute to the safe and proper use of medicines.

People are increasingly searching online for information about their health. However, not all information available on the internet is accurate, complete or up-to-date. That is why the agency developed PharmaInfo, a user-friendly website that contains comprehensible, reliable and independent information on medicines and health products for citizens and patients. In addition to the website, PharmaInfo is now also available as a mobile app for smartphones and tablets.

All information about medicines at your fingertips

With the PharmaInfo app, users can easily scan the 2D matrix code or barcode on the packaging of their medicine. The scanning function is also available using a computer camera. This gives users immediate access to all the information available on PharmaInfo.

On the app and the website, users can find, amongst other things:

- the approved package leaflet of medicines;
- price and reimbursement;
- current availability;
- practical guidance on proper use, dosage, side effects and precautions;
- reliable information on health topics and health products.

Users can also search by the name of a medicine, an active ingredient or a keyword.

"With the PharmaInfo app, we are making reliable information on medicines more accessible than ever. Patients often have questions when they are taking their medicines at home. Thanks to the app, they can quickly and easily find independent information from reliable sources, exactly when they need it."
- Hugues Malonne, Chief Executive Officer of the FAMHP

The PharmaInfo app is available free of charge from the App Store and Google Play in Dutch, French, German and English.

PharmaInfo, a useful tool for healthcare professionals

The FAMHP encourages doctors, pharmacists and other healthcare professionals to familiarise their patients with PharmaInfo. By directing patients to reliable information, they can help ensure that patients are better informed and that medicines are used properly.

Campaign materials (posters, information leaflets, videos and presentations) are available free of charge in several languages and can help to refer patients to a reliable source. You can download or order these via the PharmaInfo website.

About PharmaInfo

PharmaInfo is an initiative of the Federal Agency for Medicines and Health Products (FAMHP). The platform provides independent, up-to-date and easy-to-understand information on medicines and health products. To this end, the FAMHP partners with several organisations, such as the National Institute for Health and Disability Insurance (NIHDI), the FPS Health, Food Chain Safety and Environment, and the Belgian Centre for Pharmacotherapeutic Information (BCFI, non-profit organisation).

More information
PharmaInfo
Download PharmaInfo through the App Store
Download FarmaInfo through Google Play

Contact
Communication Division:+32 2 528 40 12 - comm@fagg-afmps.be

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About the FAMHP
In Belgium, the Federal Agency for Medicines and Health Products (FAMHP) is the competent authority to guarantee the quality, safety and efficacy of medicinal products and health products (medical devices and accessories, raw materials, blood and its components of human origin, human body material), both for human and veterinary use, in clinical development and on the market.